

# WOMEN'S CHRISTIAN COLLEGE, NAGERCOIL

Re-accredited (2<sup>nd</sup> cycle) by NAAC with A Grade

(Affiliated to Manonmaniam Sundranar University, Tirunelveli-12)



## Students Satisfaction Survey (SSS)

### Analysis Report

2019-2020

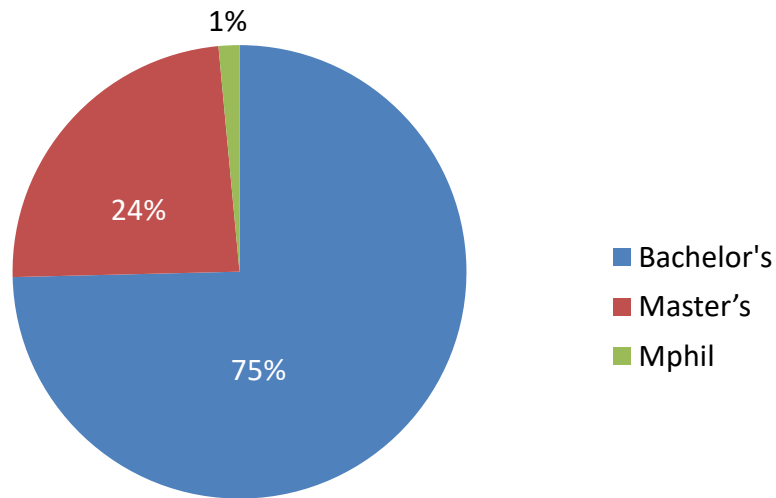
# INTERNAL QUALITY ASSURANCE CELL

## Women's Christian College, Nagercoil

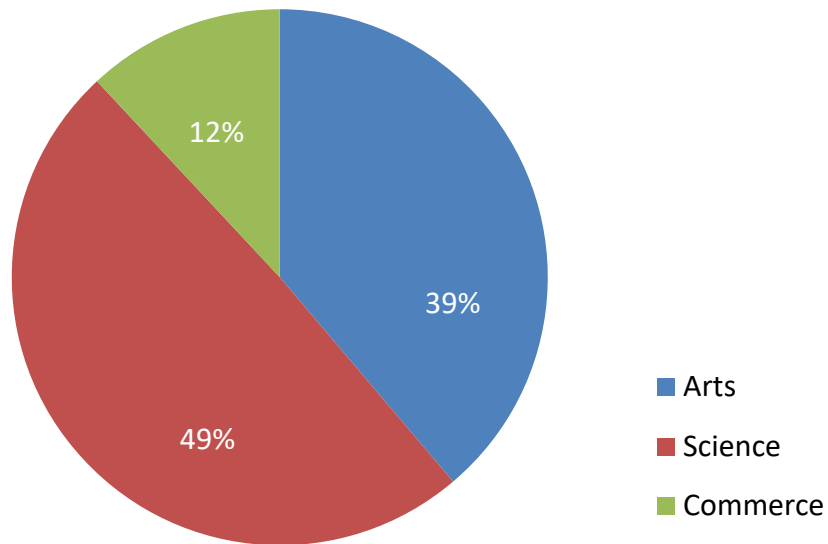
### Student Satisfaction Survey 2019-2020

Women's Christian College, Nagercoil is highly committed to provide quality education to the students who are mainly from rural background. Educating the students with this background creates many challenges and we are committed to face these challenges in an effective manner. To ensure continuous improvement, the requirements of the students have to be carefully identified for which we use the mechanism of obtaining the feedback. This survey is done every academic year. The IQAC of this college took the lead in conducting the Student Satisfaction Survey on-line in March 2020 with the assistance of Academic staff. The survey results were electronically tabulated and printed by IQAC for analysis and for continual improvement to processes and systems. The analysis was compiled into a survey report which was submitted to the management council for review and approval prior to implementation of recommended improvement actions. Survey report was made available to stakeholders after management approval and it is uploaded in the college web portal. The SSS survey was done online through using Google forms. Hence this digitalized process is Green and Automatic. The online mode of data collection ensures speedy acquisition of information and also prompt analysis. The consolidated analysis and the findings are given as diagrams as follows.

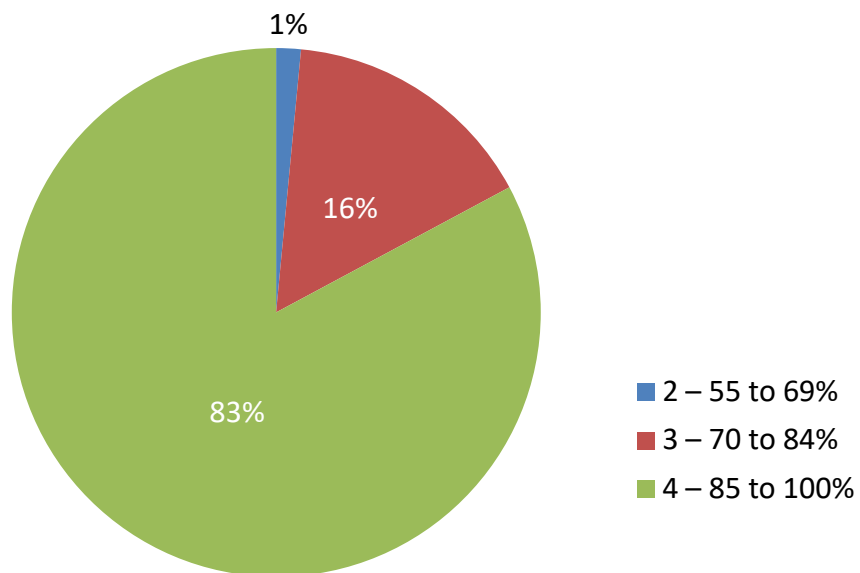
### What degree program are you pursuing now?



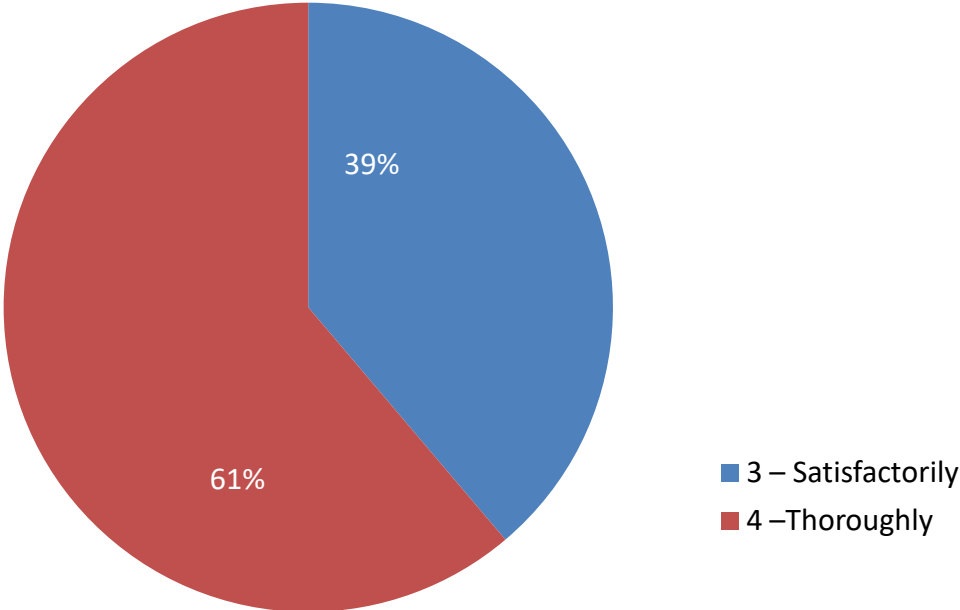
## What subject area are you currently pursuing?



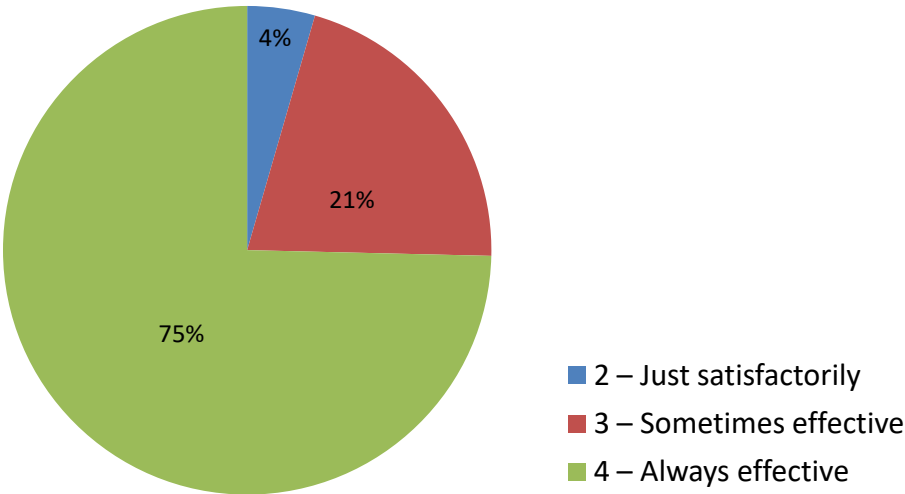
## 1. How much of the syllabus was covered in the class?



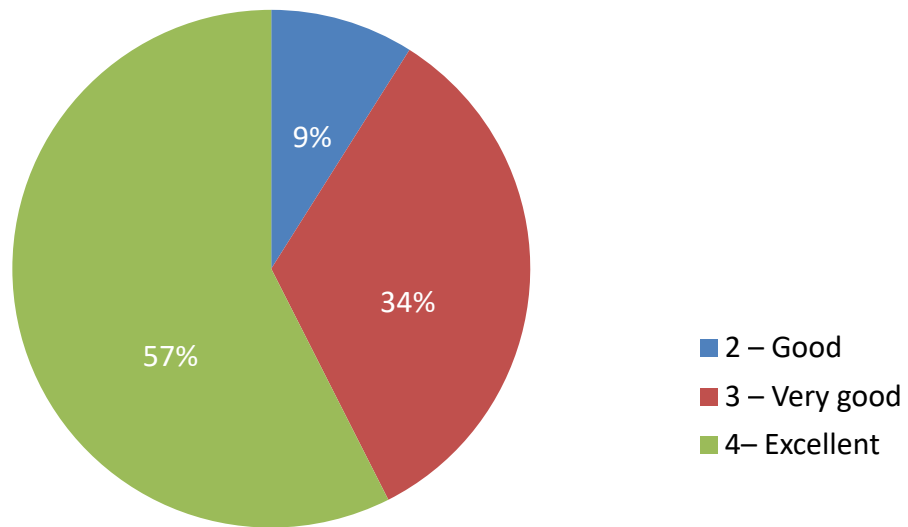
**2. How well did the teachers prepare for the classes?**



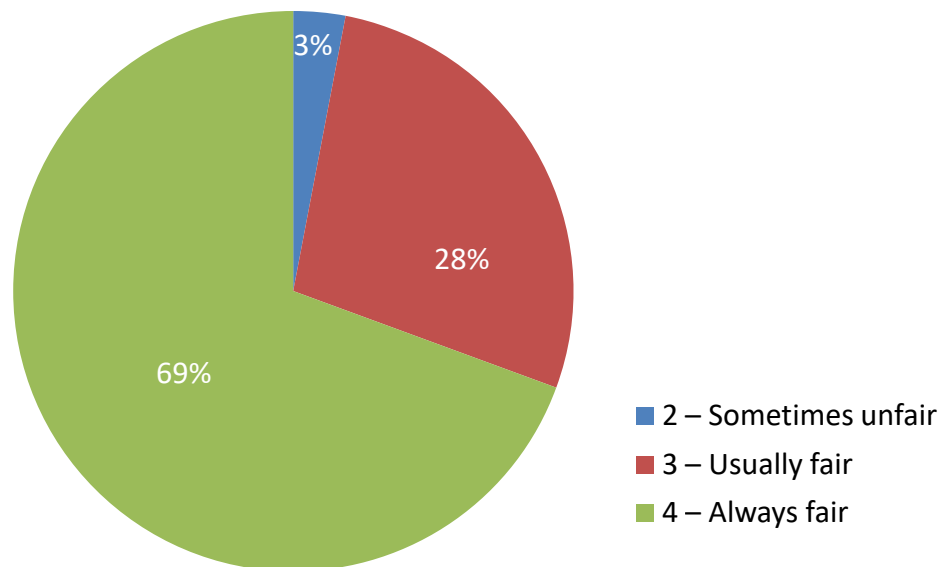
**3. How well were the teachers able to communicate?**



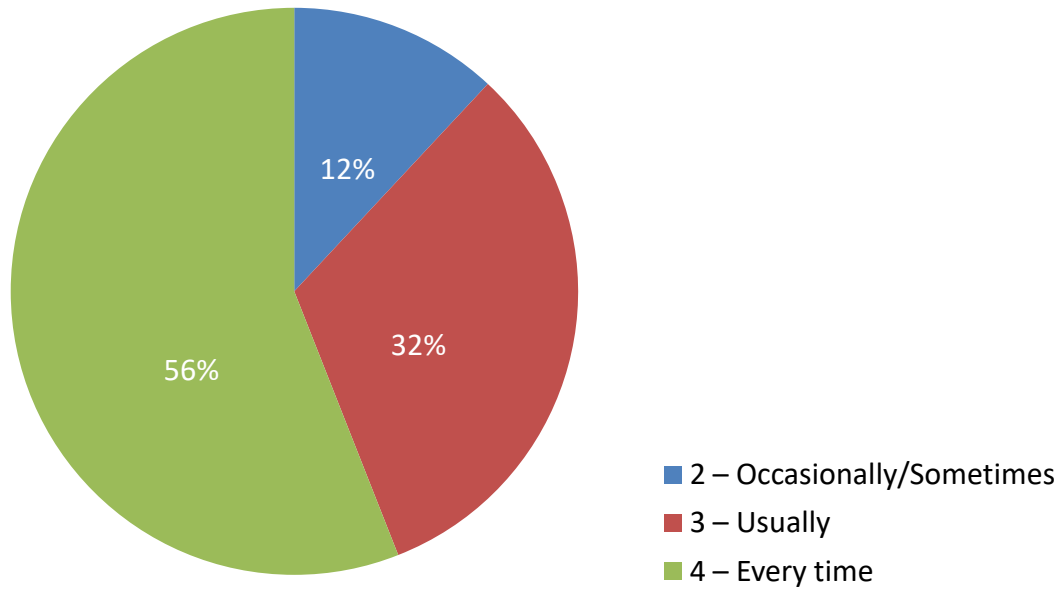
**4. The teacher's approach to teaching can best be described as**



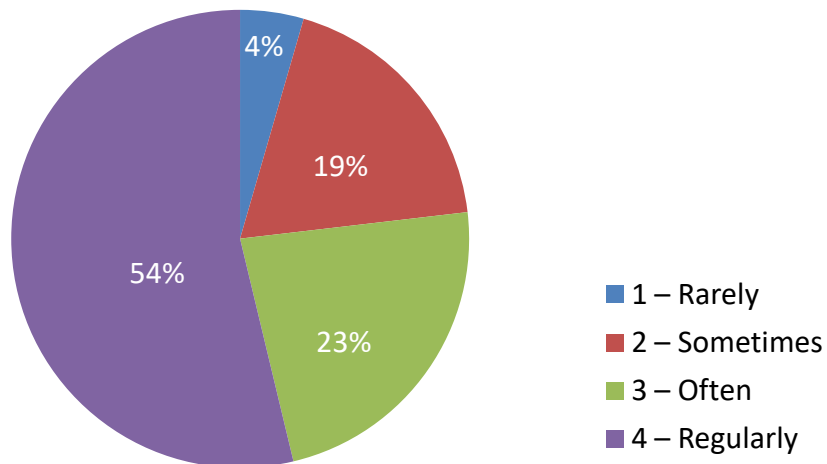
**5. Fairness of the internal evaluation process by the teachers.**



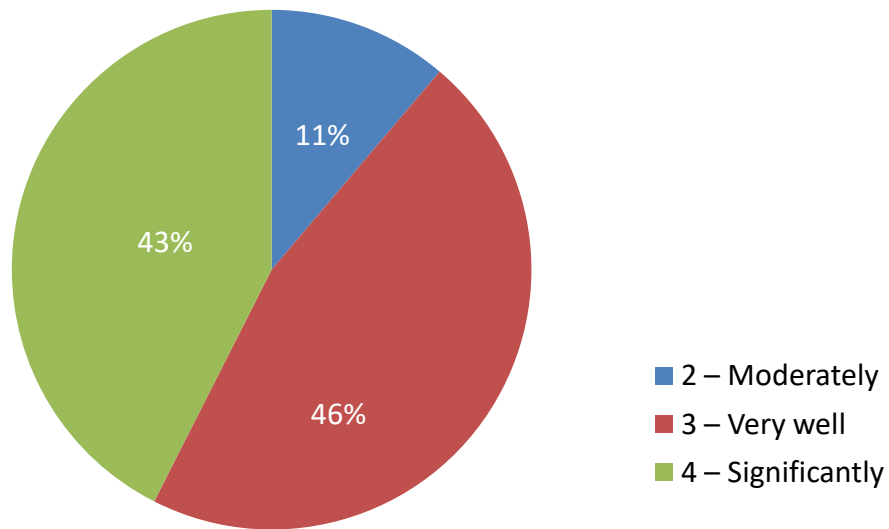
**6. Was your performance in assignments discussed with you?**



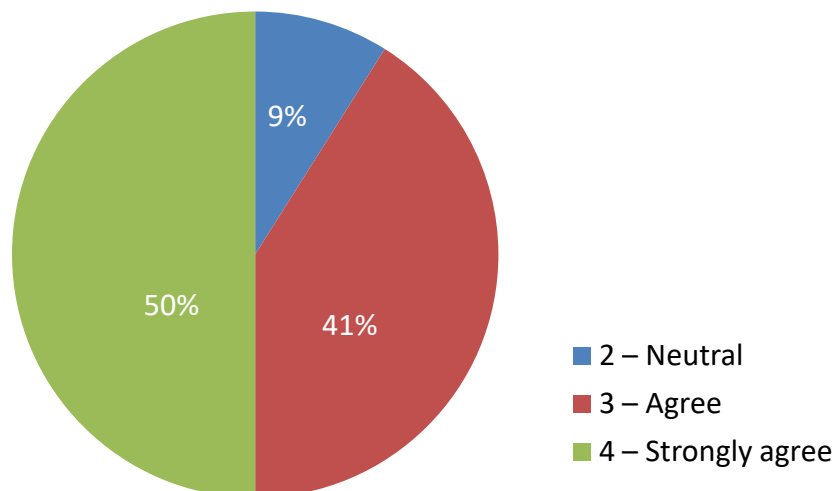
**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**



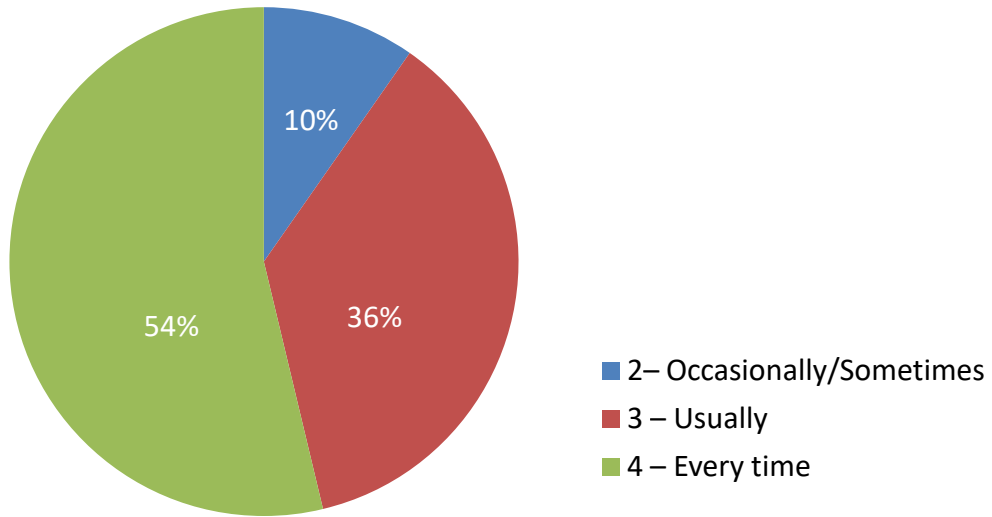
**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth**



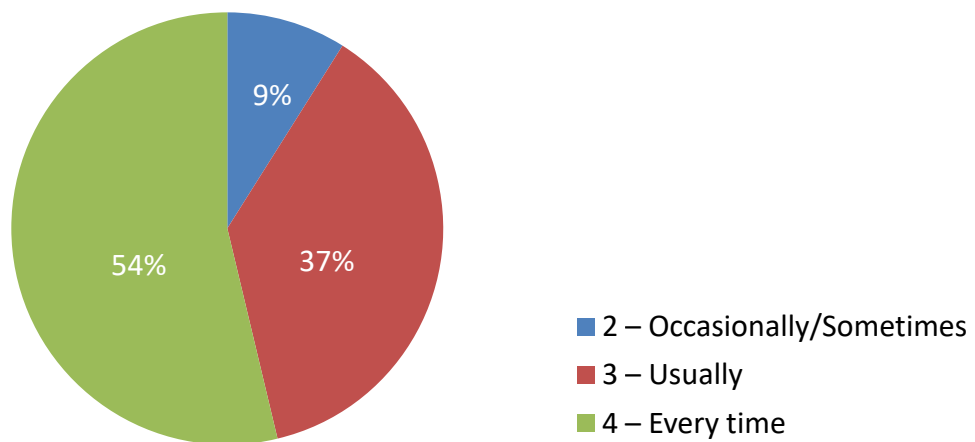
**9. The institution provides multiple opportunities to learn and grow.**



**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

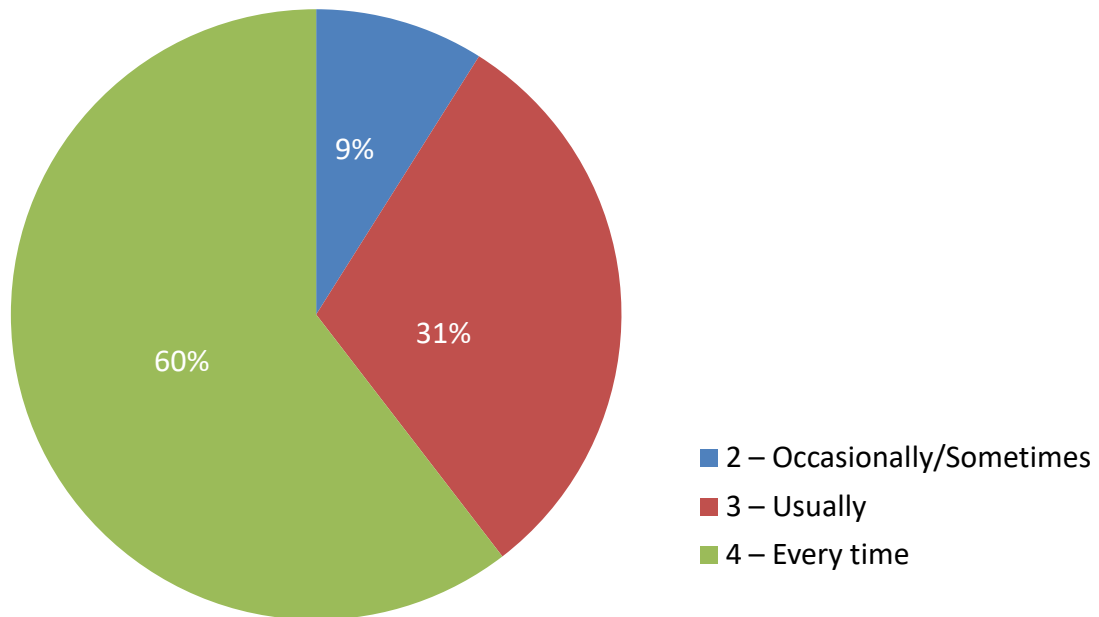


**11. Your mentor does a necessary follow-up with an assigned task to you**

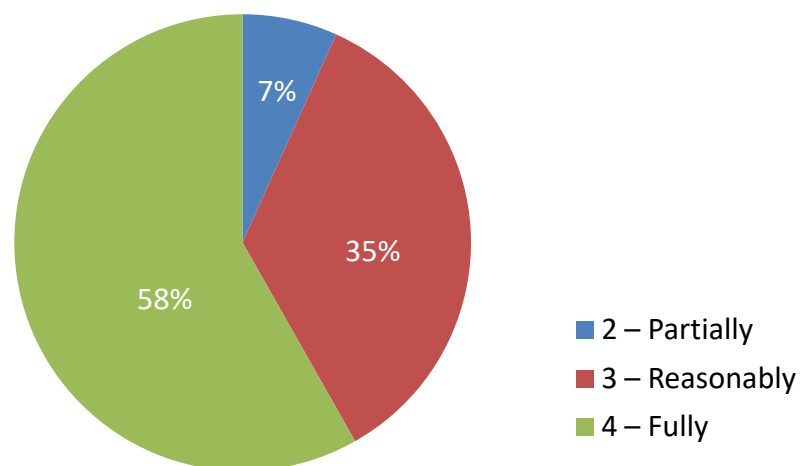




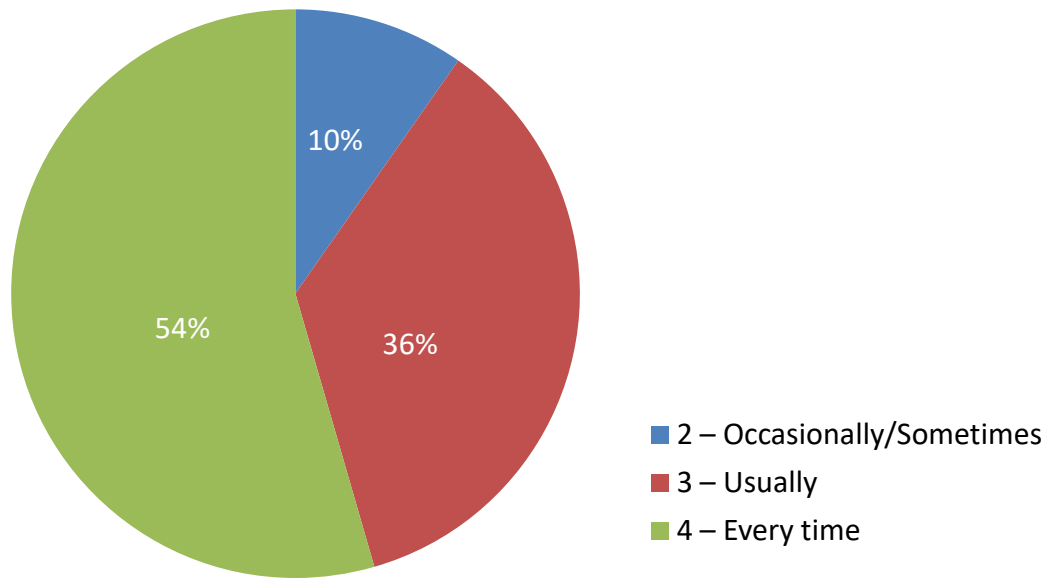
**12. The teachers illustrate the concepts through examples and applications.**



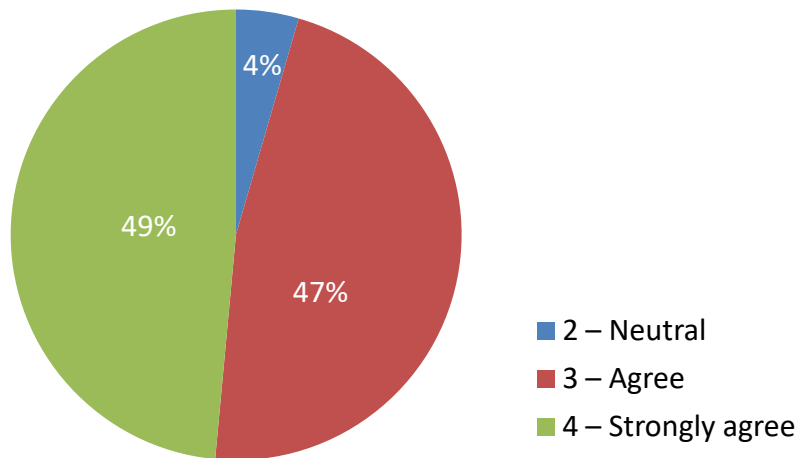
**13. The teachers identify your strengths and encourage you with providing right level of challenges.**



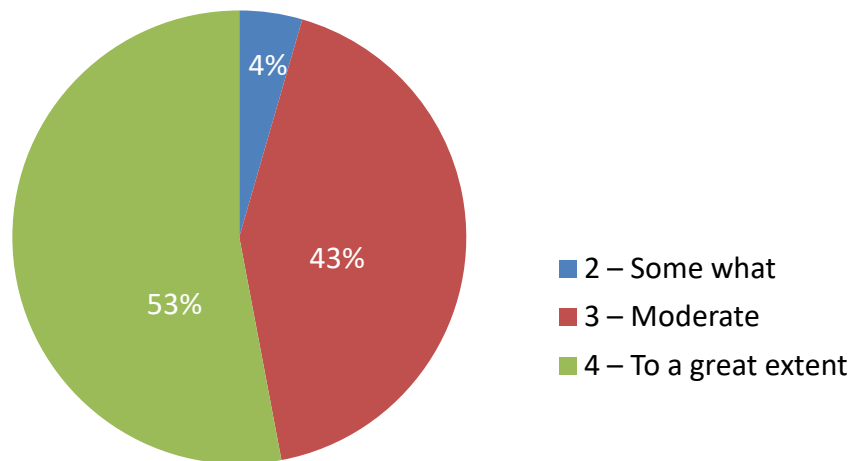
**14. Teachers are able to identify your weaknesses and help you to overcome them.**



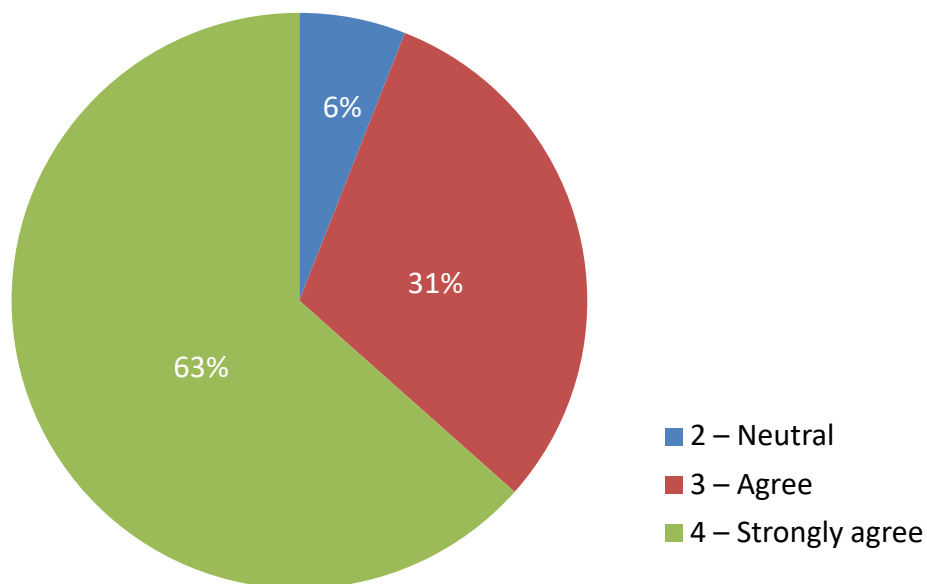
**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process**



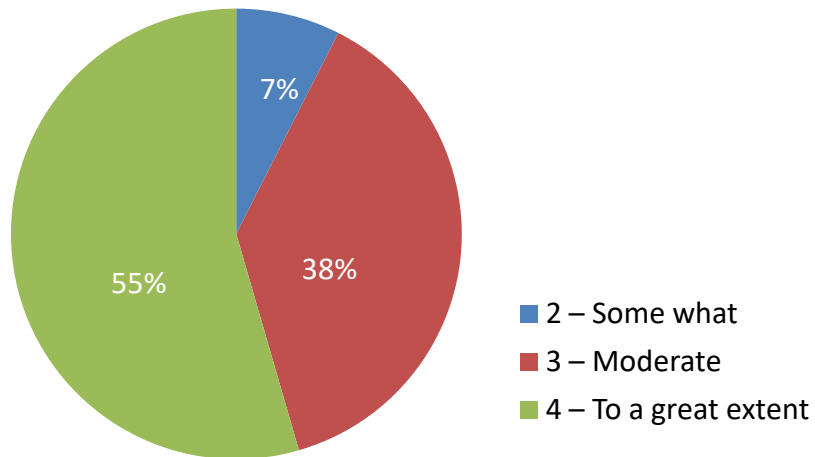
**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**



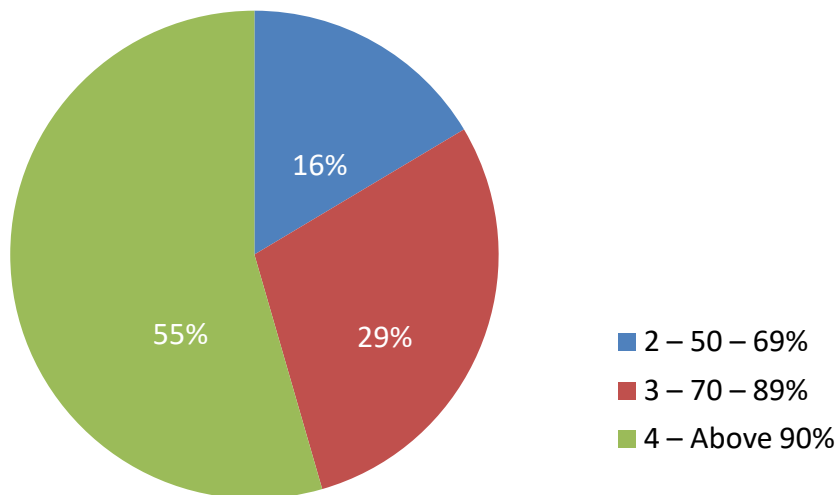
**17. Teachers encourage you to participate in extracurricular activities.**



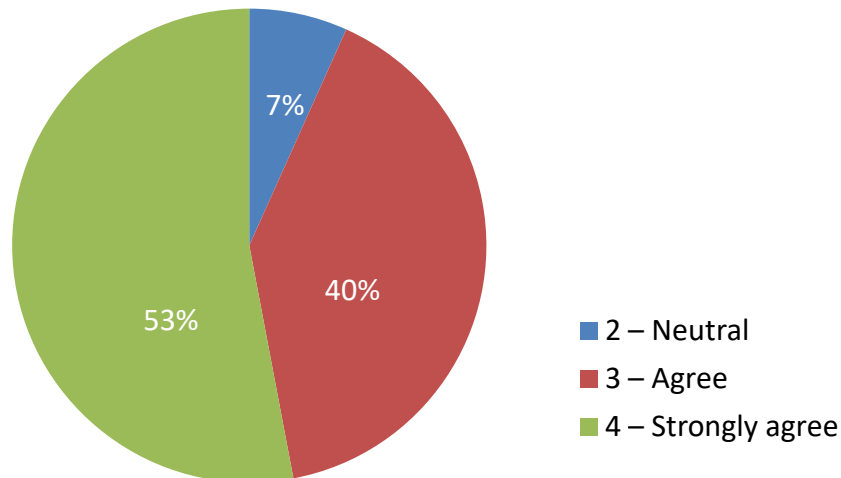
**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**



**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**



## 20. The overall quality of teaching-learning process in your institute is very good.



### FINDINGS AND CONCLUSION

#### STUDENTS SATISFACTION SURVEY REPORT (2019- 2020)

The feedback process is effectively used as a mechanism to identify the following:

1. The effectiveness of key areas should be retained and enhanced.
2. The opportunities for continuous improvement.

These generally revealed that students were highly satisfied with their study experiences in this esteemed institution of Kanyakumari District.

#### STRENGTHS OF THE INSTITUTION

- 1) Interaction of faculty members with students.
- 2) Encourage weak students.
- 3) Give opportunities to every student not only your favorite student.
- 4) Give respect to our Parents, while coming to meet department or Office.
- 5) Coaching is very good and they make the students to study well.

6) The faculty members are good at teaching and helps students with the betterment of education and life as well.

7) The teachings and interactions provided by our teachers are so satisfactory and helpful for our further achievements.

The students' feedback reveals that the teachers identify the strength and weakness of the students through effective monitoring.

### **OPPORTUNITIES FOR IMPROVEMENT**

The following are the thrust areas of improvement as revealed by the feedback.

- Faculty member connection to their students matters more than studies. The more they connect with them the students could learn more things and share certain things to the teachers.
  - 1 hour should be allocated for all departments to spend in library weekly once; it will improve their reading skills and improve their knowledge.
  - To encourage every student to improve in their strengths without partial.
  - Library facilities can be improved. Usage of projectors can be improved. Internet facilities can be improved.
  - Conduct debates, seminars and talks for the students.
  - Encourage students to ask questions.
  - Make more placement offers for students and know each and every student's potential in a class.
  - Emphasize on practical learning. More emphasis on skill based learning and promoting entrepreneurial skills in the students.
  - Giving creative questions to solve and if the student finds difficult then helping to solve.
  - Encouraging students to refer books related to subject and clearing their doubts.
- With the implementation of the improvement actions identified in this survey, we will be expecting better results in next Academic year 2020-2021.