

## **1.4.1 & 1.4.2**

**Institution obtains feedback on the syllabus and its transaction at the institution from the stakeholders.**

**(Supporting Document)**

Students' feedback is collected online, based on prepared questionnaire. This feedback analysis the performance of teachers and also the infrastructure facilities available to the students.

A report is prepared based on the feedback given by the students. The Principal goes through the report and gives suggestions and advices the teachers who lag behind to perform well. The Principal also appreciate the teachers who have got high score.

Likewise, infrastructure facilities are upgraded by discussing the matter with the management.

The Departments conduct parents meeting twice a year. The college conducts Parents Teachers Meeting once in a year. During those meetings, parents give their feedback about the college and the departments. The suggestions given by them for the upliftment of the institution are taken into consideration.

During the Alumni get-together conducted annually, feedback is collected. Moreover the departments also conduct alumni meetings. The management takes efforts to upgrade the institution based on the suggestions given by the alumni.

The following discussion throws light on the feedback given by students on the various facilities available in the institution, the teaching learning process and the administration of the various departments, Principal and Management.

72% find the services of the institution's administrative office as effective. 73% of students support mid-day meal scheme in the college. 87% is satisfied with the approach of the Principal in the administrative services of the college. 74% students feel satisfied with the Xerox and internet services in the college. 93% students find motivation of the teacher to the students on co and extra-curricular activities to a great extent. Health care Facilities are supported by 65% of students. 66% are satisfied with the services provided through the book store. Only 56% are satisfied with rest room facilities. 69 % say there are sufficient Infrastructure facilities. 81% are satisfied with the services in the Canteen.

92.02 students are satisfied with the Governance including proper assistance/ guidance provided in the Institution/ Departments. 7.98 students are expecting improvement in handling grievances and resolving it timely. 92.34 students found curriculum to be very effective in enhancing team work, developing analytical skills and constructive learning. 91.87 students are satisfied with Teaching and Learning system of the Institution. 8.13 of students are of the opinion that more diverse teaching-learning methods should be adopted. 92.06 students are satisfied with the Assessment system of the Institution. 7.94 of students are still not satisfied. Majority of them (10.47) want better feedback system on assessments. 92.80 students are satisfied with the Faculty. 91.89 students are satisfied with the Student support system of the Institution. 91.76 students are satisfied with the Placements being organized by the Institution. 77% students are satisfied with the Library services being offered by the Institution. 23% students are still expecting better services. 91.70 students are satisfied with the Physical facilities. 91.97 students are satisfied with the Institutional facilities.

74.13 Alumni are Satisfied with the process of Curriculum design and development. HoDs are being informed accordingly on Student's Feedback on Teaching- Learning, Student's Feedback on Assessment/ Continuous Evaluation/ Examination. HoDs are being advised to

monitor the teaching learning process for further improvement. The students are encouraged to involve in co-and extra-curricular activities. HoDs are being advised to encourage students for such activities.



  
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WOMEN'S CHRISTIAN COLLEGE  
NAGERCOIL.